



Dear Customer,

Republic Services appreciates your recent order for an open top container. Republic Services is confident you will find our service both accommodating and efficient.

As with any type of disposal system, there are certain types of restrictions and guidelines that must be observed to eliminate safety hazards and equipment damage. These are outlined as follows:

LOADING RESTRICTIONS

- Bricks, concrete, dirt and metal limited to three feet **EVENLY DISTRIBUTED ON THE BOTTOM OF THE CONTAINER.**
- Debris must not exceed the top of the container so that the drivers can properly tarp the container before hauling.
- Do not drop heavy items into the container from extreme heights, as this will damage the floor and structure of the container.
- The customer is expected to pay for repairs resulting from unnecessary and negligent damage to the container while in possession of the customer.
- The back door must be closed before the driver can lift the container.
- The customer is responsible for fines and penalties resulting from overweight containers. The maximum weight is 10 tons.
- No tires, paint, liquids, Freon units, RR ties, or hazardous waste is acceptable in the landfill.

SERVICE GUIDELINES

- Call Customer Service at 1-800-865-3078 for any service needs. All service requests should be honored by the next business day. Emergency pulls will result in an additional fee.
- Please make sure that there are no obstacles blocking the approach to the container when our driver arrives for service. A blocked container may result in a "dry run" charge of \$75.00.
- Republic Services reserves the right to delay or postpone service due to hazardous conditions caused by inclement weather.
- **Republic Services cannot be held responsible for damage to asphalt, concrete or landscaping that is caused due to the weight of the container, weather conditions or normal truck movement, especially in residential situations.**

TERMS

- Due to the investment in equipment and hiring employees as undertaken by Republic Services to fulfill its commitment to its customer, in turn the customer acknowledges this agreement is for the entire length of the project.

Once again we appreciate your business and look forward to a mutually beneficial relationship on all of your projects.

Acknowledged by _____

Date _____

Company _____

Location _____